Resume Writing to Stand Out

Proven strategies to demonstrate your value through career documents

Carol D. Rau, PHR

Career Advantage, LLC www.careeradvantageresumes.com

What do Employers seek?

Minimum to apply for job:

- ✓ Education
- ✓ Experience
- ✓ Specific turf experience (optional)
- √ Facility type (optional)
- √ Geography / climate (optional)

What do Employers REALLY seek?

Competencies to get hired:

- ✓ Proven record of RESULTS
- ✓ Leadership qualities
- ✓ Continuing education / cutting edge technology
- ✓ Golfer/member relations
- ✓ Communication with leadership team, golfers, members
- ✓ Top quality course conditions
- ✓ Maximize labor costs in tough economy

Who is your <u>audience</u>?

- ✓ Knowledge of the game of golf
- ✓ Understanding of superintendent role
- ✓ Scientific / technical familiarity
- ✓ Interest in specific tasks of your work
- ✓ Experience conducting search for employees

Research and Preparation

- ✓ Gather your career data
- ✓ Extensive research about target audience
- ✓ Ask references to call the prospective facility and provide an unsolicited reference
- ✓ Seek and leverage connections to the facility
- ✓ Consider formats, fonts, design

Resume Sections

- ✓ Contact Information
- ✓ Objective (only if strategic)
- Qualifications/Summary/Profile/Career Highlights
- ✓ Experience
- √ Education
- ✓ Professional Involvement: Leadership / Affiliations / Development
- ✓ Papers Presented/Honors and Awards (optional)
- ✓ Technology (optional)
- ✓ References (optional)

Contact Information

Include:

- ✓ Name
- ✓ Address
- ✓ Home phone and/or cell phone
- ✓ E-mail
- ✓ Personal website or blog or LinkedIn site Check for professionalism of listings



Get Their Attention Section

- ✓ Summary, Profile, Career Summary, Qualifications, Skills, Career Highlights
- Determine what sets you apart from your competition
- ✓ Focus on key skills that directly interest your target
- ✓ Achievements results

...Keep Their Attention

✓ Bullet format (3-7 lines) or narrative – approx. 5 sentences

- ✓ Strong, objective statements
- ✓ Characterize your career
- ✓ Substantiate in Experience section

Experience

Name of facility

- ✓ Location
- √ Years employed
- ✓ Title (including promotions)

Course description? Only if strategic***

- ✓ Number of holes
- ✓ Private/public
- ✓ Budget
- √ Staff
- ✓ Accolades (ranking or notable tournaments hosted)

List most recent position first, allowing for more bullets for recent employers

Activate Your Experience

- ✓ Summary statement
- ✓ Achievements / Results
- ✓ Improvements during your tenure
- ✓ Convey tangible, specific outcomes



Education

- ✓ List full degree with highest listed first
- ✓ List minors and emphasis
- ✓ Include institution city and state
- ✓ Eliminate date graduated (*unless three* years or less)



Professional Involvement

- ✓ Leadership, Involvement, Professional Development, Professional Affiliations
- ✓ Additional Skills (ex. language fluency)
- ✓ Avoid creating a section for a single listing (example – if GCSAA is your only continuing education, list with GCSAA membership, not in a Professional Development section with only one listing)

Papers Presented, Honors and Awards

- ✓ List with most recent first OR if you want to emphasize a relevant listing – put it first and arrange others in order of importance
- ✓ It's OK to purge your list to keep current!
- ✓ If only one list under the affiliation (example list presentation at GCSAA Conference under GCSAA membership/involvement listing)

Final Resume Tips

What should stay? What should go?

Will this point help me get an interview?

Does this point relate to the target employer's needs and focus?

References

- ✓ A nice ending?
- √ 3-5 References listing all contact data on separate Reference page
- ✓ Brainstorm 360 degrees
 - ✓ Not just former managers/bosses
 - ✓ Include outside consultants, golfers/committee chairs, golf course architects, agronomy consultants, colleagues
- ✓ Include when submitting resume?

GCSAA Career Tools for Your Action Plan

- ✓ Career Coaching for members
- √ Free resume and cover letter critiques
- ✓ Professional creation of resumes, cover letters, and references for a reduced fee
- ✓ Assistance with portfolio creation/editing
- ✓ Online Career resources

Questions?

Sign up for one-on-one career coaching in at GCSAA Member Headquarters, Lobby C Concourse in the LVCC

Carol D. Rau, PHR

Career Consultant
Career Advantage, LLC
careeradvantage@sunflower.com